

PICKSMART

SHIPPING AND PRODUCT DETAILS

Shipping and Returns:	Containers of cotton wrap will ship prepaid to your ship-to address on file with SMA. Less than full container orders are not eligible for prepaid shipping. Returns of unused product are not accepted on PickSmart Cotton Wrap.
Delivery:	You will be contacted to schedule a delivery date and time for the container. Upon the scheduled arrival, the container must be unloaded within 3 hours to avoid any additional fees. Any fees incurred due to unloading delays are the responsibility of the SMA customer.
Unloading Requirements:	Extreme care must be used when unloading containers. A forklift with a minimum of 15' reach, a lifting capacity of 5,000 pounds, and long forks must be used. A pallet puller is required for unloading. Use extreme care and caution when pulling pallets. Any damage incurred during unloading is the responsibility of the SMA customer.
Handling Requirements:	Extra care should be taken in all handling operations, There is an increased risk of tearing the wrap in unnecessary force is used, especially to a small area. Be careful not to drag the module on the ground or on stalks when staging. When using spear loaders do not allow module to drag on the ground while inserting or withdrawing spears. Make sure arms of front or rear loaders are completely on the ground before opening or closing to avoid over squeezing.
Transporting Requirements:	Wrapped modules may squat so please follow these recommendations: For module trucks, module diameter should not exceed 254 cm. For other type trucks make sure there are no sharp edges or objects which might cause tears in the modules.
Shipping Damage:	Any damage resulting from the shipping process must be noted on the bill of lading and reported to SMA within 24 hours of container delivery. After 24 hours SMA assumes no responsibility for shipping damage. No exceptions can be made to this policy.
Storage:	PickSmart cotton wrap is guaranteed to be free of any defect in materials or workmanship for a period of two (2) years from the date of delivery to the SMA customer. Any use of product over two (2) years old is at the risk of the seller and end-user. Care must be taken to store product in a dry and cool environment and out of exposure to direct sunlight. Improper storage will result in voiding of any warranties and can affect product performance.
Defects or Failed Wraps:	In the event a wrap fails to perform as expected, SMA will reimburse the cost of that wrap to the SMA customer, provided: 1) the wrap was defective and NOT damaged during shipping, unloading, or loading on the cotton picker; 2) pictures and a detailed description of the failure, along with the individual serial number of the defective wrap is provided to SMA. SMA assumes NO RESPONSIBILITY for crop loss or damage as a result of using PickSmart cotton wrap.

Due to current market conditions and tariff uncertainty, prices are subject to change.

